



**Department of Information and Learning Services  
Annual Research and Knowledge Transfer Report  
2008-2009**

## **1. Overview**

During 2008-2009 the Department of Information and Learning Services (ILS) continued to contribute to the research profile of the University by supporting the culture of scholarship and research within academic departments and also by supporting the research culture within ILS. The ILS Research Team was created in August 2008 (comprising of a Research and Partnerships Manager, Research Librarian and Research Cataloguer) and works closely with colleagues across ILS to develop services for researchers as highlighted below. Subject specific support for individual researchers continues to be provided by the Academic Liaison Team.

Strategic developments during 2008-2009 include the creation of the ILS Research Support Strategy. This was presented to the Research and Knowledge Transfer Committee in May 2009 and was subsequently disseminated to the academic Institutes' Research Committees. Responsibility for the development of the University's research repository, Worcester Research and Publications (WRaP), now lies with the ILS Research Team.

Support for researchers continues to develop. A successful Research Support Day was delivered by the Research and Academic Liaison Teams. The workshops included will provide the model for future developments.

External links continue to be maintained through membership and active participation in professional bodies and societies including The Chartered Institute of Librarians and Information Professionals (CILIP) and European University Information Systems (EUNIS). In addition, regional links with libraries and museums staff continue to develop and links with colleagues at other universities are being developed through project work and via networks. The ILS Research Team benefited from the opportunity to work with Catriona Smellie, Curator: George Marshall Medical Museum, Worcestershire Royal Hospital.

ILS staff continued to engage with scholarly activity in areas such as information literacy, e-learning and using Web 2.0 technologies. In addition:

- Rachel Johnson successfully completed her PhD. Her thesis was entitled “*A Complete Identity: the image of the hero in the writing of G.A. Henty (1832-1901) and George MacDonald (1824-1905)*”.
- Debbi Boden became a Fellow of CILIP for her work in the areas of information literacy and plagiarism.

ILS staff were involved in organising external conferences and seminars:

- The three day international conference LILAC (Librarians’ Information Literacy Annual Conference)
- Dr Niall Hayes, Lancaster University Management School  
*Plagiarism Detection Systems and the Chinese Learner: What are we detecting*
- Debbi Boden  
*Supporting Academic Integrity*

## **2. Services to Researchers**

Information on services provided by ILS is now included in all research student induction programmes and a “Research Survival Guide” is available. In addition, the information literacy (IL) input for RTP401 was redeveloped and increased to three sessions. PILS: Programmes of Information Literacy, an online information literacy and scholarly communication tutorial package, was made available to all research students after being piloted in RTP401 in October 2008.

A set of webpages outlining services to researchers were developed. These are available at: <http://www.worc.ac.uk/ils/1185.htm>.

### **2.1 Electronic Resources**

In line with ILS’ strategy of increasing access to electronic resources, subscriptions were taken to the following new packages of e books;

- ACLS (American Council of Learned Societies) Humanities E-Book Collection
- Cambridge Online Literature & Classics Collection
- Literature Online (LION)
- Oxford Scholarship Online

- PsycBOOKS
- Shakespeare Collection
- Shakespeare Survey

In addition, the subscriptions were taken to following e journals packages:

- 19th Century British Pamphlets (JSTOR)
- 19th Century UK Periodicals Online Series 1
- ACS (American Chemical Society) Legacy Archives
- Cambridge Journals
- Emerald Management Xtra
- JSTOR: Arts and Sciences Collection III
- PsycARTICLES
- Periodicals Archive Online (ProQuest)
- ScienceDirect Business Management and Accounting Collection
- WARC (World Advertising Research Resource)

## 2.2 Collections

The University of Worcester Research Collections were moved to accommodation in Bredon during 2008/2009. This allowed the staff within the research team to be placed with the bulk of the children's literature collections and the Kay's Archive. Some children's literature material is held in the International Centre for Research in Children's Literature, Literacy and Creativity.

Cataloguing activity continued and information on the webpages (at <http://www.worc.ac.uk/ils/635.htm>) has been expanded. The Collections have continued to develop with the acquisition of the following collections and additions to stock.

- ***The Kay's Archive***

The Archive consists of business papers and ledgers, catalogues, photographs, slides, pictures and a wide range of artefacts including sewing machines and china.

- ***The Hickling Collection***

This collection includes 19<sup>th</sup> century literature and the Mrs Henry Wood Collection.

In addition, some conservation work has been completed on items within the Collections.

### **2.3 Worcester Research and Publications (WRaP)**

The ILS Research Team took over responsibility for WRaP at the end of the JISC funded Developing Repositories at Worcester (DRaW) project. Policies underpinning the work of WRaP were developed and promotional activities have taken place to encourage the deposit of research outputs in WRaP. User support material and guides were written and are available at <http://www.worc.ac.uk/ils/1189.htm>.

## **3. Output and Dissemination**

The following publications were produced and conference presentations delivered by staff within ILS. In addition, a wide range of staff had the opportunity to attend national conferences as listed in Appendix 1.

### **Publications**

#### ***Rachel Johnson***

Johnson, R. (2009). Personal and Political Identity in G.A. Henty's "The Tiger of Mysore". *Henty Society Bulletin*, 116.

#### ***Judith Keene***

Keene, J., Colvin, J. and Sissons, J. (2009). The Influence of Cognitive Skills on how Information Literacy Programmes are Delivered and Supported. *Worcester Journal of Learning and Teaching*. July 2009. [Online]. Available at: <http://www.worc.ac.uk/adpu/1124.htm> [Accessed 16<sup>th</sup> November 2009].

#### ***Sarah Oxford***

Oxford, S. (2009). Being Creative with Web 2.0 in Academic Liaison. *Library and Information Update*, May 2009, 40-41.

#### ***Andrew Rothery***

Rothery, A. (2009). Developing repositories at Worcester. *Worcester Journal of Learning and Teaching*. Issue 1. [Online]. Available at: <http://www.worc.ac.uk/adpu/1124.htm> [Accessed 16th November 2009].

## Conferences / workshop presentations

### **Debbi Boden**

Boden D. & O'Beirne, R. (2008). *POP-i - Information Literacy in public libraries*. Youth Libraries Group Conference, Lancaster University, 12<sup>th</sup> -14<sup>th</sup> September 2008.

Boden D. & O'Beirne, R. (2008). *Information Literacy: Using LolliPop to empower digital citizens and inter-dependent learners*. ALT-C Conference 2008: Rethinking the digital divide. University of Leeds, 9<sup>th</sup> -11<sup>th</sup> September 2008.

Boden, D. (2008). *Information Literacy: Still in the wings or taking centre stage?* Information literacy seminar, Manchester Metropolitan University, 30<sup>th</sup> October 2008.

Boden, D. (2008). *A dramatic strategy against plagiarism: Developing information literacy teaching resources*. SUILCop Conference. Staffordshire University, 5<sup>th</sup> November 2008.

Boden, D. (2009). *Study Methods and information literacy exemplars: A blended learning approach to information literacy and communication skills*. Information Literacy Seminar. University of Teesside. May 2009.

Boden, D. & Stubbings, R. (2009). *The blurring of literacy boundaries: Putting the jigsaw together*. Information: interactions and impact Conference. Robert Gordon University, Aberdeen, 22<sup>nd</sup> – 25<sup>th</sup> June 2009.

Boden, D. & Stubbings, R. (2009). *Librarians as teachers, challenges and opportunities*. Umbrella Conference. University of Hertfordshire, Hatfield, 14<sup>th</sup> - 15<sup>th</sup> July 2009.

Boden, D. & Stubbings, R. (2009) *SMILE. A Blended learning approach to information literacy and communication skills*. Umbrella Conference. University of Hertfordshire, Hatfield, 14<sup>th</sup> - 15<sup>th</sup> July 2009.

### **.Roger Fairman**

Fairman, R. (2009). *Worcester Library and History Centre: A shared vision – a single community*. Inspiration, Innovation, Celebration : an Entrepreneurial Conference for Librarians. University of North Carolina, 3<sup>rd</sup> – 4<sup>th</sup> June 2009.

### **Sarah Hayes**

Rothery, A. & Hayes, S. (2009). *Engaging tutors in using e-repositories for learning and teaching*. EUNIS 2009, Santiago de Compostella, Spain, 23<sup>rd</sup> - 26<sup>th</sup> June 2009.

### **Rachel Johnson**

Johnson, R. (2008). *The Experience of the Viva*. AHCA Research Student Seminar, University of Worcester, 21<sup>st</sup> November 2009.

Johnson, R. (2009). *Resources for research: The University of Worcester Research Collections*. IRSCL Biennial Congress, Frankfurt, 8<sup>th</sup> – 12<sup>th</sup> August 2009.

### **Andrew Rothery**

Rothery, A. & Hayes, S. (2009). *Engaging tutors in using e-repositories for learning and teaching*. EUNIS 2009, Santiago de Compostella, Spain, 23<sup>rd</sup> - 26<sup>th</sup> June 2009.

### **Libby Symonds**

Symonds, E and Richards, H. (2009). *Heroes and Villains: Early adopters, champions and institutional challenges to e-portfolio adoption*. Telling e-Portfolio Stories 2009: e-Portfolio-Based Learning, University of Warwick, 10<sup>th</sup> – 11<sup>th</sup> June 2009.

Symonds, E and Richards, H. (2009). *Negotiated learning through e-portfolio development: Assessing practitioner competence using work based evidence*. HEA Elearning in Health Conference: Working together to enhance learning, University of Warwick, 16<sup>th</sup> – 17<sup>th</sup> July 2009.

### **Paul Williams**

Williams, P. (2008). *Arguments, Insults and Slightly Odd Photos: Blogging at the University of Worcester*. JISC Learning Resources Conference, York. 4<sup>th</sup> November 2009.

### **Katy Wrathall**

Wrathall, K. (2009). *The SMILE project – a blended learning approach to information literacy*. LILAC 2009, Librarians' Information Literacy Conference. Cardiff University, 30<sup>th</sup> March – 1<sup>st</sup> April 2009

## **4. Project Funding**

ILS received funding for the following projects during 2008-2009.

### **Sarah Hayes**

Project Leader: "DRaW: Developing Repositories at Worcester."  
Development of the institutional research repository "WRaP: Worcester Research and Publications" continued as part of this JISC funded project which was completed during 2008/2009.

### **Libby Symonds**

Project Leader: "Formal Learning in an Informal Setting." This project, which had TQEF funding investigated the students' experience of their learning journey. The project, which was delivered jointly with the University of Gloucestershire, was completed during 2008/2009.

### ***Andrew Rothery***

Project Director: "Worcester Learning Box Repository Project". This JISC funded project continues until March 2010. Viv Bell is Project Leader.

### ***Katy Wrathall***

Project Leader: "SMILE Project (Study Methods and Information Literacy Exemplars)" This JISC funded project, delivered jointly with Imperial College London and Loughborough University, was completed during 2008/2009. The outcome of this one year project is an online information literacy and academic writing package for undergraduates.

Project Leader: "SMILE@Work". This three month scoping project investigated how the SMILE package could be used within the workplace. Funding was obtained through a KTI grant.

## **5. Professional Bodies/Learned Societies**

ILS supports staff within the department by providing subscriptions to the following professional bodies:

ALT (Association for Learning Technology)  
CILIP (Chartered Institute of Librarians and Information Professionals)  
EUNIS (European University Information Systems)  
SCONUL (Society of College, National and University Libraries)  
UCISA (Universities and Colleges Information Systems Association)

In addition, individual staff are active within a range of organisations as indicated below.

### ***Debbi Boden***

Information Literacy Group of CILIP (the Chartered Institute of Information and Library Professionals): Founder member and Chair.

i3 Conference – Information, Interactions and Impact: Programme Committee member.

LILAC: Librarians' Information Literacy Annual Conference: Chair of organising committee.

Journal of Information Literacy: Editorial Board member.

Online Journal of eLiteracy: Member of Board of Reviewers.

### ***Ann Craig***

Herefordshire and Worcestershire Inspire Group: Committee member.

West Midlands Branch of the University, College and Research Group of CILIP (the Chartered Institute of Information and Library Professionals): Committee member.

***Roger Fairman***

West Midlands Branch of CILIP (the Chartered Institute of Information and Library Professionals): Committee member and webmaster.

***Rachel Johnson***

Children's Literature Society America

International Research Society for Children's Literature

Henty Society: Committee member

***Judith Keene***

West Midlands Branch of the University, College and Research Group of CILIP (the Chartered Institute of Information and Library Professionals): Committee member.

***Judy Reed***

West Midlands Branch of the University, College and Research Group of CILIP (the Chartered Institute of Information and Library Professionals): Honorary Treasurer.

***Andrew Rothery***

EUNIS (European University Information Systems): Vice-President.



## **Appendix 1: Conferences attended**

### ***Stephanie Allen***

LILAC 2009, Librarians' Information Literacy Conference. Cardiff University, 30<sup>th</sup> March – 1<sup>st</sup> April 2009.

### ***Zeb Amin***

UCISA 2009 Conference. Liverpool, 11<sup>th</sup>- 13<sup>th</sup> March 2009.

Janet (UK) Annual Conference: Networkshop 37. University of Cambridge, 31<sup>st</sup> March – 2<sup>nd</sup> April 2009.

### ***Catherine Armistead***

"Keeping It Simple: support, development, practicalities", Forum for Interlending and Information Delivery. Lancaster, 29<sup>th</sup> June – 1<sup>st</sup> July 2009.

### ***Debbi Boden***

ALT-C 2008: Rethinking the digital divide. Leeds, 9<sup>th</sup> – 11<sup>th</sup> September 2008.

LILAC 2009, Librarians' Information Literacy Conference. Cardiff University, 30<sup>th</sup> March – 1<sup>st</sup> April 2009.

SCONUL Conference. Bournemouth, 10<sup>th</sup> – 12<sup>th</sup> June 2009.

Information, interactions and impact. Robert Gordon University, Aberdeen, 22<sup>nd</sup> – 25<sup>th</sup> June 2009.

Umbrella 2009: Making Connections: the power of people, partnerships and services. University of Hertfordshire, Hatfield, 14<sup>th</sup> - 15<sup>th</sup> July 2009.

### ***Ann Craig***

DARTS2 Second Discover Academic Research, Training & Support Conference. Dartington, Devon, 11<sup>th</sup> – 12<sup>th</sup> June 2009.

### ***Janet Davidson***

JISC Repositories Conference. Aston University, 8<sup>th</sup> – 9<sup>th</sup> June 2009.

### ***Su Fagg***

LILAC 2009, Librarians' Information Literacy Conference. Cardiff University, 30<sup>th</sup> March – 1<sup>st</sup> April 2009. (CSG Information Literacy Group student award bursary)

"Keeping It Simple: support, development, practicalities", Forum for Interlending and Information Delivery. Lancaster, 29<sup>th</sup> June – 1<sup>st</sup> July 2009.

***Roger Fairman***

Inspiration, Innovation, Celebration: an entrepreneurial conference for librarians. University of North Carolina, Greensboro, 3<sup>rd</sup> – 4<sup>th</sup> June 2009.

***Sajid Hussain***

Janet (UK) Annual Conference: Workshop 37. University of Cambridge, 31<sup>st</sup> March – 2<sup>nd</sup> April 2009.

***Rachel Johnson***

Henty Society Conference. Royston, Hertfordshire, 8<sup>th</sup> May 2009.

19<sup>th</sup> Biennial Congress of IRSCL (International Research Society for Children's Literature). Frankfurt University, 8<sup>th</sup> – 12<sup>th</sup> August 2009.

***Judith Keene***

Umbrella 2009: Making Connections: the power of people, partnerships and services. University of Hertfordshire, Hatfield, 14<sup>th</sup> -15<sup>th</sup> July 2009.

***Clive Kennard***

LILAC 2009, Librarians' Information Literacy Conference. Cardiff University, 30<sup>th</sup> March – 1<sup>st</sup> April 2009.

***Sarah Oxford***

LILAC 2009, Librarians' Information Literacy Conference. Cardiff University, 30<sup>th</sup> March – 1<sup>st</sup> April 2009.

***Andrew Rothery***

JISC Repositories Conference. Aston University, 8<sup>th</sup> – 9<sup>th</sup> June 2009.

***Libby Symonds***

ALT-C 2008: Rethinking the digital divide. Leeds, 9<sup>th</sup> – 11<sup>th</sup> September 2008.

Telling e-Portfolio Stories 2009: e-Portfolio-Based Learning. University of Wolverhampton, 10<sup>th</sup> -11<sup>th</sup> June 2009.

HEA Elearning in Health Conference: Working together to enhance learning, University of Warwick, 16<sup>th</sup> – 17<sup>th</sup> July 2009.

***Paul Williams***

Multimedia, Information and Technology Group Conference: Now That's What I Call Library 2.0. Manchester , 9<sup>th</sup> October 2008.

***Katy Wrathall***

LILAC 2009, Librarians' Information Literacy Conference. Cardiff University, 30<sup>th</sup> March – 1<sup>st</sup> April 2009.